English

Serco Inspections, Cedar House 21 William Street, Edgbaston Birmingham, B15 1LH

0121 683 3266 barnaby.pain@serco.com



28 February 2012

Dear parent or carer

Inspection of Clifford Road Primary School by Ofsted

We have just told your child's school that we will inspect it on **1–2 March 2012**. The lead inspector will be **Lindsay Hall**. We are writing to you because we would like to know what you think about the school. Please take a few minutes to read the leaflet which came with this letter. It explains why we inspect schools, and what happens during an inspection. The school can give you this letter and the leaflet in languages other than English. These are also available on our website at www.ofsted.gov.uk.

Your views about the school are important to us

If you are a registered parent or carer of a pupil at the school (including pupils on sick leave or who are temporarily excluded), we are interested to know what you and your child think is good about the school, as well as anything that you would like to be improved. You can tell us your views by filling in the questionnaire over the page.

Please provide just one answer to each question even if you have more than one child at the school. You can add further comments by writing in the comment box at the end of the questionnaire.

Please return the questionnaire to the school in a sealed envelope, marked 'confidential' and addressed to the inspection team. If possible, please return your questionnaire by **1pm** on **1 March 2012** as this will give the inspection team more time to consider your views. However, we will consider all questionnaires which arrive during the inspection. If concerns are raised about child protection, we may have to pass the information we receive to social services or the police.

Questionnaires will be **confidential** to the inspectors. We will not reveal your identity, even if the inspectors discuss with the school any issues that you raise. The inspectors will use the questionnaires to help make their judgements.

Speaking to an inspector

It may be possible to speak to an inspector during the inspection, for instance at the start of the school day. Inspection administrators will be happy to make the necessary arrangements or to pass on messages to the inspectors if you are unable to speak to them in person. You can contact the administrators on **0121 683 3266**. Inspectors will be pleased to receive your comments, but cannot deal with complaints about individual pupils or settle disputes between you and the school.

Thank you for taking the time to fill in the questionnaire.

Yours faithfully

Barnaby Pain



As well as completing the survey, you can use Ofsted's online survey, Parent View, at any time during the school year to give Ofsted your opinion of your child's school. You can also use Parent View to see survey results for schools across England. Visit www.parentview.ofsted.gov.uk, or look for the link on the main Ofsted website: www.ofsted.gov.uk

Ç	child has special educational needs or disabilities (or both).		Yes :	Ofste	
	Questionnaire for parents and callease read the following statements and tick the ans chool. Please only tick one box per statement. If you	swer which b		•	about the
	(please tick)	Strongly agree	Agree	Disagree	Strongly disagree
1	My child feels safe at this school.				
2	My child is making good progress at this school.				
3	This school meets my child's particular needs.				
4	This school ensures my child is well looked after.				
5	My child is taught well at this school.				
6	This school helps my child to develop skills in communication, reading, writing and mathematics.				
7	There is a good standard of behaviour at this school.				
8	My child's lessons are not disrupted by bad behaviour.			1	
9	This school deals with any cases of bullying effectively. (Bullying includes persistent name-calling, cyber, racist and homophobic bullying).				
10	This school helps me to support my child's learning.				
11	This school responds well to my concerns.				
12	This school keeps me well informed.				
		T			Т
13	I would recommend this school to another parent.	Yes		No	
14	If you want to explain any of your answers, or if there is		······	in-postion to	
11	know, please tell us here. If you have concerns about chilocal authority designated officer in children's services. If include your name.	ild protection,	we would a	dvise you to co	ontact your

Please return this questionnaire in a sealed envelope to your child's school. Please mark the envelope 'Confidential – for the attention of the Ofsted inspection team'. Thank you once again for filling in the questionnaire.

January 2012